



Digby Hoets Ceramics

162, Springfield Road, Carlswald, Midrand

Johannesburg, South Africa, 1685

Mobile +27 82 927 6606

hoets@digbyhoets.com www.digbyhoets.com

COMMERCIAL TERMS

Quotations and Prices

Formal quotes will be valid for 30 days from the date of issue. Thereafter the price **may** be recalculated to include the necessary escalation costs and re-issued should the client wish to proceed.

Deposits and Order Confirmation

Payment of the 50% deposit will be deemed as acceptance of the quotation. If it is more convenient for the client to pay 100% upfront, then they may elect to do so.

Payment

1. No goods will be released to the client or a shipping agent until goods are paid for in full i.e., the 2nd 50% payment plus any additional costs have been paid.
2. If the account is not settled upon completion, then the goods shall not be released until the balance is paid.
3. If the final payment is not received by the due date the client will be deemed to be in breach of our payment terms and notification will be given. We will hold the goods for three (3) months after which time if payment has not been made the goods may be sold to defray costs and we will retain the 50% deposit.
4. Most of our trade transactions are conducted through local EFT or through SWIFT for international payments.

Shipping and Delivery

1. All shipping and delivery costs are for the client's account.
2. We do not charge VAT. However, any quote or estimate, based on information and estimates supplied by a 3rd party (such as an airline or forwarding agent) is subject to change. Therefore these prices are only provisional. The actual cost of shipment (including taxes, insurance and duties) is for the client's account.

Cancellation of Orders

1. No refunds or returns.